

QUALITY POLICY

ADAPTIT's main and continuous pursuit is to provide high quality professional services in order to ensure the satisfaction of customer requirements. Achieving this goal will result in ensuring efficiency, focusing on the customer and strengthening the long-term viability and profitability of the company. To achieve the above it is essential to operate within the framework of a Quality Management System in accordance with the requirements of ISO 9001: 2015.

The Management of the Company exercises effective Leadership, undertakes and assumes responsibility for the planning, implementation, maintenance and audit of the Quality Management System. Management is committed to ensure and provide the necessary resources to achieve the implementation of the system. It also pledges to ensure that the common goal of Quality will be understood by all staff through communication, engagement and education.

Through the Management and administration, staff will understand the importance of operating the Quality Management System, their responsibility for contributing to efficiency as well as its direct relationship with the success of the company.

ADAPTIT's policy is to promote continuous improvement, compliance with all relevant requirements, and the establishment of Quality Objectives, in line with ISO 9001: 2015. These objectives will illustrate the risks and opportunities in the company's activities and customer satisfaction as defined by the Management.

This Policy will be communicated to all employees and affiliates. Employees and partners will cooperate and contribute to the implementation of the Policy.

The Policy will be reviewed annually by the Management and will be amended if necessary.

Athens, 15/11/2018

Chairman and CEO